



INTRODUCTION

The **Ivy Hill Hotel** is part of the Heritage Leisure Group and owned by the Bartella family; set in the village of Margaretting midway between Chelmsford & Brentwood, the building, originally dating back to 1891 is set in 5 acres of beautifully landscaped gardens with ample free car parking on site.

The Hotel is a lovingly converted Victorian country house which has been sympathetically extended and now has 31 beautifully decorated en-suite bedrooms and a selection of flexible function rooms.

Incorporated within the Hotel, in a fabulous additional extension, is the independent **Bartellas** restaurant.

Our areas have been designed with maximum accessibility for all in mind; this is, therefore, the perfect place to hold your Wedding, Birthday Celebration, Christening, Renewal of Vows, Civil Ceremony, Business Conference or Lunch Party, to name but a few - whatever the occasion we can accommodate you.

THE HOTEL

The hotel is ideally situated in the heart of Essex, midway between Brentwood and the City of Chelmsford. The proximity of the major trunk routes, the A12 and M25, as well as London's third airport Stansted and the newly expanded London Southend Airport, makes the **Ivy Hill Hotel** an excellent base for both local and national businesses.

All of the hotel bedrooms offer far more than you would expect from a 3 star hotel and have a contemporary and luxurious look.

For that special occasion there are two Feature rooms and a spectacular Bridal Suite to choose from, beautifully furnished and with their own character.

THE LOUNGE AND BAR

Our striking open plan Lounge & Bar is open seven days a week from 11.00am – 10.30pm for Coffees and Sandwiches, with Snacks and Afternoon Teas available at certain times.

Outside is a paved and covered patio where you can relax with a drink, a coffee or even a light meal from the Lounge & Bar Menu.

Bartellas RESTAURANT

Now nestling within our stunning extension, **Bartellas**, an independently operated restaurant, majors on good food, professionally served in smart, intimate surroundings.

The restaurant is suitable for all the family and any occasion, **Bartellas** has something to tempt everyone; a range of sophisticated starters, mains and desserts as well as a selection of traditional favourites and regularly changing specials.

The restaurant also offers a more traditional Sunday Lunch Menu and a great children's menu.

For parties of 15 – 32 it is possible to book an event in our private dining rooms.

For reservations please contact them directly on (01277) 355021 reservations@bartellasrestaurant.co.uk

Ivy Hill Hotel

WRITTLE ROAD, MARGARETTING, CHELMSFORD, ESSEX CM4 0EH

Reservations & General Enquiries: (01277) 353040 Function & Conference Office: (01277) 355111 Fax: (01277) 355038
sales@ivyhillhotel.co.uk www.ivyhillhotel.co.uk

WEDDINGS & FUNCTIONS

Within the Hotel we have a selection of function rooms for you to host your party, wedding or other event with us; whether you are hosting a small family gathering or a much larger event. All of the function rooms have access to the gardens, grounds and our new paved reception area overlooking the pond, perfect for photographs.

The Margaretting Suite has undergone a complete refurbishment internally to match the contemporary design of the rest of the hotel and including state of the art LED lighting and Bose sound system. The Ivy Suite will complete its refurbishment in early 2019.

Our management team will be pleased to meet with you and show you around the beautiful and extensive facilities we have on offer and provide you with a quotation detailing your requirements. We are always happy to assist in providing the best configuration of, both rooms and menus for your event.

Please refer to our **Heavenly Weddings and Function Menus** leaflets for further details.

Should you and your guests wish to stay overnight with us following your event, we are pleased to offer a special bedroom rate; the rate is £110 for a Standard Room, £130 for an Executive Room, £150 for a Deluxe Room, £170 for a Feature Room and £190 for the Bridal Suite.

These rates include breakfast in our restaurant, are based on double occupancy and are valid for bookings completed during 2019. Full payment is required at the time of booking and is non-refundable and non-transferable.

Due to their restricted availability these rates are only available online, via an access code – please ask for details when booking your event.

Some of our Executive rooms can take a single additional guest using an extra bed or cot. Our Deluxe bedrooms are equipped with a double (4'6") sofa-bed and utilising this can accommodate up to a maximum of 4 guests. These are charged at an extra cost of **£20.00** per person per night and include breakfast. Children under 10 stay free in these rooms up to a maximum of 1 in an Executive room and 2 in a Deluxe room.

CIVIL CEREMONIES

It is possible to hold Civil Ceremonies at the **Ivy Hill Hotel** within any suite and on any day of the week. These may take the form of Civil Marriages, Renewal of vows, Naming, Commitment and Civil Partnership Ceremonies. For details of the availability, capacity and seating arrangements in our rooms please speak to one of our management team.

Please refer to our **Function Room Hire & Wedding Hire Charges** leaflet for further details.

INFORMAL AFTERNOON FUNCTIONS

Christenings and other private afternoon functions can be catered for at the **Ivy Hill Hotel** with reasonably priced Finger & Fork Buffet Menus.

Please refer to our **Function Menus** and **Memorable Occasions** leaflets for further details.

MEETINGS & CONFERENCES

For those important Board Meetings or Seminars our conference facilities provide the perfect 'away from the office' base that is conducive to achieving results. With flexibility of layouts and access to modern equipment, backed up by a service that is discretion personified, our main aim is to ensure the smooth running of all your business requirements.

Recent additions to the Margaretting Suite include a Bose sound system that can be coupled to our three 65" 4K UHD TV's for large scale presentations at the highest resolution without the need for blackout.

All of our function rooms and bedrooms have free, fibre fed, Wi-Fi access.

Please refer to our **Conference Information** leaflet for further details.

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STANDARD ROOM HIRE CHARGES

Charges for the rooms, which are subject to availability, are priced as a whole day venue for a wedding reception, for use for Wedding Ceremony or, for use as an add-on room to your main venue to allow greater comfort or flexibility.

Room	Room Capacity	All-day Wedding use	Wedding Ceremony *	Add-on Room
Ivy 1	40	N/A	£300.00	£300.00
Ivy 2	32	N/A	£300.00	£300.00
Ivy Suite (Ivy 1 & 2)	70	£600.00	£600.00	£600.00
Ingatestone Room <i>(when added to Ivy Suite)</i>	110	N/A	£400.00	£400.00
Margaretting Suite	160	£1200.00	N/A	N/A
Orangery <i>(when added to Margaretting Suite)</i>	160	N/A	N/A	£100.00
Ingatestone Room & Orangery <i>(when added to Margaretting Suite)</i>	180	N/A	£500.00	£500.00

A microphone is available for hire in either Function Suite at a charge of £25.00

*** Wedding ceremony room hire charges are exempt of VAT**

The minimum numbers for each of our rooms varies by the season and day of the week. Please refer to our Heavenly Weddings leaflet for specific numbers.

THE LOUNGE & BAR

Our open plan Lounge & Bar offers refreshments throughout the day but **at no point is it available for private hire**. When reserving the entire Ivy Suite we are happy to provide the Bar area as a private facility, at which point the doors separating the areas will be closed and the remaining Lounge section will be reserved for hotel resident use only. It is not possible to reserve the Bar when hiring a single Ivy Room as this is a shared facility.

CIVIL CEREMONIES

It is possible to hold Civil Ceremonies at Ivy Hill within any suite and on any day of the week. These may take the form of Civil Marriages, Renewal of Vows, Naming, Commitment and Civil Partnership Ceremonies. For details of the availability, capacity and seating arrangements in our rooms please speak to one of our Management Team.

We do not accept reservations in advance of 6 months for Wedding Ceremonies for couples who are not holding their full wedding reception with us. Within 6 months we are prepared to offer our rooms, subject to availability, on the condition that in addition to the room hire charges listed a minimum of reception drinks and canapés are served to all attending guests.

Full details of the legal restrictions of Civil Ceremonies are available from the Essex County Council when booking the registrar.

The registrar must be booked direct via the central team – telephone 0345 6037632

Ivy Hill Hotel

FUNCTION ROOM MINIMUMS & CAPACITIES

For lunchtime functions that vacate the premises **before 5.00pm** or evening events that arrive **after 7.00pm** we are happy to offer our Function Rooms without a room hire charge, subject to the following minimum numbers and a **full three course meal** being taken.

Events not meeting this criteria will be subject to the standard room hire charges as laid out overleaf

VENUE	MINIMUM NUMBERS	ROOM CAPACITY
Ivy 1	20	40
Ivy 2	15	32
Ivy Suite	40	70
Margaretting Suite	80	160
Margaretting Suite & Orangery	100	160
Margaretting Suite, Orangery & Ingatestone Room	120	180

Please note, if final numbers fall below the minimum listed the full amount of the minimum number will be charged

For functions in excess of 180 it is possible to join our function suites together to accommodate up to 220 guests. The minimum numbers required to additional sections together without a room hire charge is;

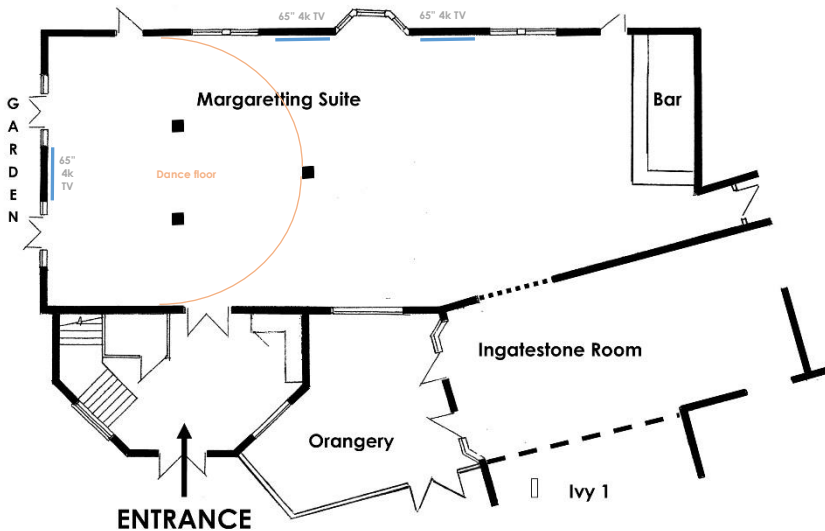
Margaretting Suite, Orangery, Ingatestone Room and Ivy 1 Minimum of 160 Guests

Margaretting Suite, Orangery, Ingatestone Room, Ivy 1 and Ivy 2 Minimum of 180 Guests

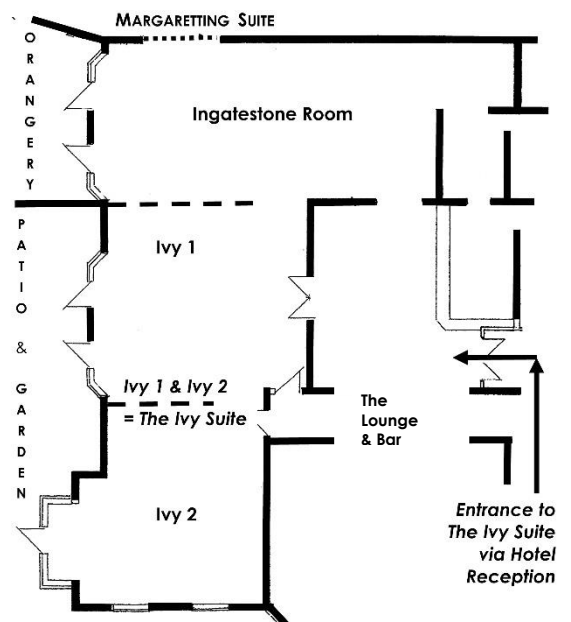
To be read in conjunction with our Terms & Conditions.

All of our prices include VAT at the current rate unless stated otherwise.

Prices valid until 31st December 2019, but subject to change without notice.



Room Floor Plans



Ivy Hill Hotel

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The following menus are suggestions, which we believe offer a balanced range to suit all tastes. We would be delighted to discuss your exact requirements with you and 'mix and match' to produce a personalised selection, along with satisfying any special dietary needs.

Menu A

Red pepper, black olive & houmous
focaccia bruschetta

Baked fillet of salmon with creamed & crispy leeks

Baileys cheesecake,
candied orange, milk tuille

Coffee & mints

Menu C

Ballantine of salmon, watercress & lemon salad,
dill crème fraiche

Char-grilled supreme of chicken,
with tomato & chorizo sauce

Lemon posset,
shortbread finger, fresh berries

Coffee & mints

Menu B

Rose of melon,
passion fruit coulis & apricot compote

Roast loin of pork,
stuffed with apple & thyme, crackling

Mango bavarois, mango mousse & gel

Coffee & mints

Menu D

Parfait of chicken livers,
sultana chutney, toasted brioche

Roast leg of lamb with rosemary jus or
Roast local turkey with smoked bacon wrapped stuffing

Banana & pistachio torte,
candied pistachios & banana ice cream

Coffee & mints

For parties of 33 – 70 in the Ivy Suite it is possible to offer a choice of 2 dishes per course to your guests provided the menu selections are submitted to us, in writing, 10 days prior to the event and you provide each guest with a place card indicating their menu choices. Please see overleaf for vegetarian options.

For parties in excess of 70 guests a single menu must be chosen for the whole party.

Please note: the minimum number for Dressed & Fork Buffet Menus is 33 Guests

Menu E - Dressed Buffet

Choose any starter
from Menus A – D above

Poached salmon, crown of turkey

Honey roasted gammon

Tomato, mozzarella & basil towers,
Minted new potatoes, Mixed leaf salad
Red cabbage & carrot slaw
Roast vegetable couscous

Choose any dessert
from Menus A – D above

Coffee & mints

Menu F - Fork Buffet

Moroccan lamb tagine
Duck and hoi sin pancakes
Courgette, pepper & halloumi kebabs
Tempura prawns with a spicy dip
Char-grilled chicken
in Dijon mustard, mushroom & spinach

Tomato, basil & olive salad, Minted new potatoes
Watercress & cashew nut salad,
Red cabbage & carrot slaw
Spiced vegetable couscous

Selection of finger desserts

Coffee & mints

Menus A – F are all priced at;

Monday to Saturday Lunch **£28.00** per person,
Monday to Thursday Dinner @ **£28.00** per person,
Friday & Saturday Dinner @ **£35.00** per person,
Sunday Lunch @ **£31.00** per person

The **premium menus** below are priced separately from our standard menus at the prices shown below. If individual dishes are mixed and matched as part of a menu selection with our standard menus starters will incur a £2.00 supplement per person and main courses an additional £4.00 charge.

Menu G

Smoked duck, pickled red cabbage,
apple & spiced honey dressing

Herb crusted rump of lamb,
redcurrant & mint jus

Citrus baba,
vanilla mascarpone cream & confit kumquats ✓

Coffee & mints

Menu H

White crab, mango & endive salad,
curry spiced dressing

Tournedos of beef
with a wild mushroom & Dijon mustard sauce

Sacher torte
with glazed apricots

Coffee & mints

Menus G – H are both priced at:

Monday to Saturday Lunch @ **£34.00** per person,

Monday to Thursday Dinner @ **£34.00** per person,

Friday & Saturday Dinner @ **£41.00** per person,

Sunday Lunch @ **£37.00** per person,

ADDITIONAL COURSE OPTIONS

CANAPÉS - £5.00 per person

Chef's selection of hot and cold canapés
(4 canapés per person)

SOUP COURSE - £5.00 per person

Roast tomato & basil (V), French onion, minestrone,
leek & potato (V) or cream of wild mushroom ✓

CHEESE COURSE - £7.00 per person ✓

Selection of British cheeses
with celery, grapes and biscuits

CHEESEBOARD - £3.50 per person ✓

Half portion of British cheeses per person
with celery, grapes and biscuits
Served as one Board per Table

Unlimited **Still & Sparkling Bottled Water** can be added throughout the meal at **£1.25 per person**.

VEGETARIAN OPTIONS

Butternut squash, sage and parmesan filo tart ✓

Baked stuffed mushroom with braised lentils (V)

Roasted shallot and blue brie tart ✓

Aubergine parmigiana ✓

In addition to your menu selection we are happy to offer vegetarian alternatives. Please select one of the above dishes as a vegetarian main course for all of your guests

CHILDREN'S MENU

Available for children between 2 and 10 years' old

Please see our Private Dining Children's Menu

£15.75 per child

Alternatively, we offer a 40% discount off the full adult meal price of the chosen Menu for children aged between 2 & 10

(V) - Vegan, ✓ = Vegetarian

We are happy to offer dishes to satisfy other specific dietary requirements, please speak to a member of our team who will be happy to assist.

To be read in conjunction with our Terms & Conditions.

All of our prices include VAT at the current rate unless stated otherwise.

Prices valid until 31st December 2019, but subject to change without notice.

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Please be advised that all business with Dunsvalley Associates Ltd. trading as **Ivy Hill Hotel** and **Bartellas** is carried out on the basis of our Terms & Conditions, which are listed below;

ACCOMMODATION

BEDROOMS

Bedroom check out time is 11.00am. **To allow staff time to service the rooms the earliest check in time is 3.00pm.**

We cannot guarantee access prior to this time. Standard, Executive or Deluxe Rooms may be reserved by room type only; we are unable to guarantee specific bedroom numbers. In view of this we are able to offer on these room types only, a limited number of rooms for early check in from midday. This is at an additional cost per room, which is subject to both availability and confirmation in writing prior to arrival. Please see Hotel Tariff for further details.

BEDROOM RESERVATIONS

Reservations made on our special Function Rate must be secured by a non-refundable, non-transferable pre-payment at time of booking.

Due to their restricted availability these rates are only available online, via an access code – please ask for details when booking your event. Our Standard Rates are not available at all times and may be withdrawn to suit the needs of the business. **Cancellations** of reservations made on our Standard Rate must be notified to us by **3.00pm** on the day **PRIOR** to arrival. If we are unable to re-let the accommodation, or in the case of a non-arrival, you will be invoiced in full at the confirmed room rate, net of VAT.

All Advance Purchase rates are strictly non-transferable and non-refundable.

GROUP RESERVATIONS

All reservations and changes to allocation of rooms must be confirmed in writing by the organiser. We are unable to take a block booking and allocate reservations on behalf of a client. For Groups of 5 rooms or more separate Terms and Conditions apply.

FOOD

ADDITIONAL COURSES

Any additional courses added to a meal e.g. canapés, cheeseboard, soup etc., must be served to the whole party.

ALLERGENS AND INTOLERANCES

Some of our menu items and beverages contain allergens. Before ordering please speak to our staff if you or any member of your party have a food allergy or intolerance.

BUFFET MENUS

The minimum number for Fork or Dressed Buffets is 33 Guests.

CHILDREN'S MENUS

We offer a 40% discount off the full adult meal price of the chosen Menu for children aged between 2 & 10, alternatively they may choose from the Children's Private Dining Menu.

INFORMAL AFTERNOON FUNCTIONS

Christenings, Funeral Wakes and other private afternoon functions can be catered for, however, a minimum spend excluding Finger Desserts & Coffee will apply. Please see our Memorable Occasions Leaflet for further details.

MENUS

Parties of up to 70 in the Ivy Suite may select a menu offering a choice of 2 dishes for each course. Parties over this number in the Margaretting suite must select one menu for the entire party. All of our Wedding & Function Menus are served with one potato dish and two seasonal Vegetables. If customer menus are printed incorrectly the Management reserves the right to withdraw them.

WEDDING AND FUNCTIONS EVENING BUFFETS

Should a wedding or function be in, or continue into, the evening, any evening buffet served must cater for all attending guests.

LIQUOR

CORKAGE & OTHER ITEMS

It is Company Policy that we do not permit guests to bring their own Food, Wine, Beer, Spirits or Soft Drinks for consumption at their function with the exception of celebration cakes, sweetie carts and lollipop trees. For other ancillary items please check with the Management.

DRINKS PACKAGES

Please note, when a 'glass' is referred to within our Brochures, this equates to a 125ml glass.

LEGAL MATTERS

AGENTS

Should a client enter into a contract with the **Ivy Hill Hotel** through an agent, the agent acts for the client and it is the client's responsibility for the payment of the **Ivy Hill Hotel** account.

CANCELLATION

Cancellation 12 calendar months prior to the function Full refund of deposit unless specified otherwise

Cancellation 9-12 calendar months prior to the function £10 per person

Cancellation 6-9 calendar months prior to the function £20 per person

Cancellation 3-6 calendar months prior to the function £30 per person

Cancellation less than 3 calendar months prior to the function Total Function Charge

Charges will be based on provisional numbers booked. Should the date be resold at full, published tariffs a full refund will be given.

We impose cancellation charges in all circumstances and you may therefore wish to consider purchasing an appropriate insurance policy, which covers your function.

Cancellation charges not covered by you existing stage payments are due for payment 10 days following the date of cancellation, cancellation charges are net of VAT.

Cancellations are only accepted once confirmed in writing by the signatory(s) on the booking details.

CONFIRMATIONS

All bookings will be considered definite when confirmed in writing together with a deposit of £10 per person based on provisional / minimum numbers (whichever is greater), along with the Terms & Conditions duly signed. We accept reservations up to 20 months in advance. For bookings beyond this time frame we require a non-refundable deposit.

CONTRACT

When a booking is confirmed in writing, or with a deposit payment, a contract is deemed to exist. This contract is governed by English law. Where a prospective Wedding Couple or clients have both signed a contract they are jointly and severally responsible for payment of invoices and any cancellation charges. The management reserves the right to cancel any function due to unforeseen circumstances beyond our control, or for any matter deemed necessary by the Management and accept no resultant responsibility, financial or otherwise. However, in an unlikely event every effort will be made to accommodate the function in another part of the venue or at an alternative venue within the Heritage Leisure Group. No deviation to our published Terms & Conditions can be accepted unless confirmed in writing by the Directors of the Heritage Leisure Group. Please complete and sign this document and return to the **Ivy Hill Hotel**. A countersigned copy will be returned to you.

DAMAGE

The client shall be responsible for any damage caused to any of the hotel property, structure, utensils, equipment or furnishings as a result of a willful act or default by you, sub-contractors you have arranged or your guests. You will be liable for the cleaning, repair or replacement as appropriate of damaged items including compensation for loss of business while such damage is being repaired. The client will be advised of any such charge or estimate upon departure or within 48 hours of departure, with settlement of the same being required immediately.

NUMBERS

We request a firm indication of numbers fifteen days prior to a function and final numbers five days prior. This final figure will be the amount charged should numbers reduce. The maximum capacity is set at 70 guests seated in the Ivy Suite, 110 guests seated in the Ivy Suite & the Ingatestone Room combined, 160 guests seated in the Margaretting Suite.

The minimum numbers for all our rooms are as laid out in the Function Room and Wedding Hire Charges leaflet; and refer to adult guests, should your numbers fall below those listed in that leaflet the full charge to make up to the required minimum will be made for both the food and drinks element of your function. The total number of guests within the Ivy Suite cannot exceed 85 at any one time, the Ivy Suite & Ingatestone Room combined cannot exceed 140; the number within the Margaretting Suite is limited to 180, 200 if the Orangery has been added and 250 if the Ingatestone room has also been hired. These figures apply when additional evening guests are attending, or for more informal functions.

PAYMENT – FUNCTIONS & PRIVATE DINING

A Pro Forma invoice will be sent out, after a firm indication of numbers, fifteen days prior to the function. This is due for payment ten working days before the function takes place and is based on the numbers provided at that time. This payment must be made by debit card, cash, cheque or bank transfer. We do not accept payments for functions and events by Credit Card. If payment is to be made by cheque or bank transfer we must be in receipt of the cleared transfer 10 days prior. Failure to meet these payment terms may result in your function being cancelled and the full cancellation policy being applied. Please note that the balances of all bills are to be settled at the time of departure. Any late payments on authorised credit accounts will incur interest at 3%, which will accrue on a daily basis. Please note that we do not acknowledge post-dated cheques.

POSTPONEMENT

Any postponement is entirely at the discretion of the Directors and the cancellation charges above would still apply. This cancellation charge MAY be allowed against a similar event providing that it takes place within 12 calendar months of the original date.

STAGE PAYMENTS – WEDDINGS

Payment for Weddings is based on the following table, based on provisional numbers booked;

12 calendar months prior to the function	£10 per person if not covered by the initial deposit
9 calendar months prior to the function	an additional £10 per person (making a total paid of £20 per person)
6 calendar months prior to the function	an additional £10 per person (making a total paid of £30 per person)
3 calendar months prior to the function	an additional £10 per person (making a total paid of £40 per person)
10 days prior to the function	balance of Total Function Charge based of final numbers given and the pro forma invoice raised 15 days prior to the wedding.

The other payment Terms and Conditions listed above also apply.

PRICING

PRICES

Prices listed within our brochures are valid only until the 31st December of that year, unless otherwise stated, but are subject to alteration without prior notice; we reserve the right to increase prices in the event of circumstances beyond our control. There is no charge for background music, cake stand and knife. The stand and knife are subject to availability. No floral decorations, table arrangements, chair covers, candles or coloured napkins / cloths are included in any of the prices quoted.

Fresh flowers and /or other table arrangements must not be delivered until the day of the function and any remaining items must be removed from the premises at the time of departure, as the venue cannot accept any liability for loss or damage. We do not provide changing facilities, however a bedroom can be reserved at the normal bedroom rate if this facility is required.

PREMIUM DATES

During December, and on other key dates during the year, we reserve the right to amend availability, price and number requirements.

PROMOTIONAL PRICES

Where special promotions are offered, these are applicable to new bookings only and may not be used in conjunction with any other offer or discount.

VAT

All prices are inclusive of VAT at the current rate unless specifically stated otherwise. Cancellation charges are net of VAT.

ROOM HIRE

PRIVATE DINING

It is possible to pre-book Ivy 2 for numbers between 15 and 32 and dine from the Private Dining menus with no Room Hire Charge. In all cases the meals must be pre-ordered in advance. Please see the separate Private Dining Terms and Conditions document.

EXCLUSIVE USE

It is possible to pre-book the [Ivy Hill Hotel](#) with all its facilities and bedrooms. For further information and confirmation of charges please speak to our Management team. When making an Exclusive booking all Hotel bedrooms must be reserved and paid for in full at time of booking. They must then be allocated to staying guests by the organiser, it is not possible for us to reserve these on the basis of guests calling to book them. NB any Exclusive Use **DOES NOT** include Bartellas restaurant which will operate as normal during the event.

IVY SUITE

The Ivy Suite refers to Ivy 1 & Ivy 2 but excludes the Ingatestone Room. If additionally hired a supplemental room hire charge for the Ingatestone Room will be made, please see our Function Room & Wedding Room Hire leaflet for details. At no time is it possible to book the Lounge area for private hire.

ROOM HIRE

The Room Hire charges payable are detailed in our current brochures. Afternoon functions that vacate the premises before 5pm or Evening events that arrive after 7pm do not pay Room Hire, subject to the minimum adult numbers as detailed in our Function Room minimums & Capacities table.

TIMING

FINISHING TIMES & RESIDENTS BAR

The bar closing time at the [Ivy Hill Hotel](#) is 11pm Sunday to Thursday and 11.30pm Friday and Saturday, with music finishing 30 minutes later and non-residents required to vacate the premises a further 15 minutes later. The bar within [Bartellas](#) will be open to residents only for drinks once all non-residents have vacated the building and grounds of the [Ivy Hill Hotel](#). This Bar will remain open until 1.30am; we do however request that all public areas are vacated by 2.00am.

FUNCTION TIMES

It is our policy to give you and your party our undivided attention and exclusive use of our garden and shared public areas during your event. Consequently, within the [Ivy Hill Hotel](#) we operate a first come, first served basis for booking; where more than one function is taking place there has to be a two-hour time gap between arrival times.

OTHER ITEMS

CELEBRATION / WEDDING CAKES

Should the cake be delivered the day prior to the function it remains the responsibility of the client. The venue cannot be responsible for setting up the cake; this should be done by the supplier or the function organiser. Any remaining cake should be removed from the venue by the organiser at the time of departure. Under no circumstances can the venue be responsible for the cake and will not accept liability for any loss or damage which occurs whilst on the premises.

CUSTOMERS' WELL BEING

Where possible we have fulfilled the requirements of the Disability Discrimination Act, however it is the responsibility of the function organiser to provide the management, prior to the function, with details of any disabled guests that will be attending the function. This will assist us in ensuring that all Health & Safety requirements are met and appropriate facilities are provided. The function organiser is expected to co-operate with the management during any time of emergency or evacuation.

Should your party consist of young children, we recommend that you remind all parents / carers that the safety of their children is their responsibility especially in the vicinity of roads, car parks, ponds and pools.

DANCE FLOOR

As the Ivy Suite is not equipped with a built-in dance floor, in order for dancing to take place a portable one must be installed at a cost of £100.00. The Margaretting Suite has a built in dance floor.

ENTERTAINMENT & DISCOS

For the comfort of your guests and adjoining residents, due to noise levels and the limitations of space, please refrain from booking bands of more than 6 members. Noise levels, which are monitored, must not exceed 95 decibels. If entertainers continue to fail to stay within this limit we reserve the right to disconnect the power supply. The Margaretting Suite is equipped with an automatic noise limiter, which will operate when the sound limit is exceeded to cut the power supply to the entertainers.

It is the responsibility of the client to ensure any entertainers using electrical equipment have the appropriate safety certification. If in the opinion of the Management the equipment is unsafe we reserve the right to disconnect the power supply. It is also the responsibility of the client to ensure that all entertainers have public liability insurance. Please advise your bands or discos that they must remove all of their equipment and leave the venue no later than 30 minutes after the end of the function.

EQUIPMENT & PROPERTY

Clients own equipment and property is brought into the [Ivy Hill Hotel](#) at their own risk. [Ivy Hill Hotel](#) accepts no liability for loss or damage. Wedding presents and cards remain the responsibility of the client at all times throughout the duration of the function and must be removed from the premises prior to the end of the function. The Company cannot accept these items for safekeeping prior to, during or after the function. No member of staff or Management are authorised to accept these items for safekeeping. The client is advised to consider arranging wedding insurance for the reception covering public liability and loss or damage to the hotel's property, gifts (including monetary gifts) and that of persons attending the reception.

FIREWORKS

Should you require fireworks at your function, there will be a charge of £125.00 made for the use of the grounds. Due to Health & Safety and noise regulations, if you wish to have fireworks our nominated supplier, *Firework Crazy*, must be used. They may be contacted on 01245 354422. This company is aware of the required procedure with regard to notifying the Police and Fire Services and also local residents within half a mile radius of the venue.

Full details of the Conditions and Charges can be obtained from the Management.

INAPPROPRIATE BEHAVIOR

It is the Company's policy that all our guests and staff have the right to be treated with dignity and respect and as a responsible host we believe that we have a duty to protect them from inappropriate behaviour. Should any actions by a guest be deemed inappropriate by the Duty Manager, or if any inappropriate behaviour is brought to the attention of the Duty Manager, the Company reserves the right, after any allegations have been investigated, to take action against the guest. Depending on the severity of the guest's actions, the Police may become involved or guests may be asked to leave the hotel. The Company also reserves the right to terminate your event/function or stay due to inappropriate behavior, should this action occur no monies will be refunded to you. The Duty Managers decision is final.

RECOMMENDED SUPPLIERS

Whilst the **Ivy Hill Hotel** is happy to recommend certain suppliers we accept no liability for services provided by them, which remains a contractual matter between the supplier and the purchaser.

SECURITY

On some occasions (i.e. 18th / 21st Birthdays, Prom Nights & Gentlemen's Evenings) the Management may hire the services of a professional security company to provide licensed staff during your function. This will be done following consultation with you and any costs in relation to security staff will be totally your responsibility and form part of your final bill. Dependent on the style of the function it may also be necessary to introduce an age identity procedure by using wristbands. More information will be given by our Management team, where applicable. For all School Proms there must be at least 1 adult (teacher / parent) present for every 25 pupils.

TABLE PLANS & PLACE CARDS

It is the responsibility of the function organiser to prepare the table plan for display and to prepare, and place on the tables, the place cards. However, we will be happy to assist if the place cards are supplied to us clearly marked in order and bound by table number. Apart from folded place cards, any other table or decorative items must be placed by the organiser or the specialist providing them. Where tables are named they should also be given a number. Any guests attending your function with special needs should be seated in a position which will aid circulation and movement around the room and also give them access to facilities and exits. The function organiser should advise the management of any guests with special needs.

TABLE DECORATIONS AND CONFETTI

We are happy for guests to use Biodegradable confetti only outside of our venue, we do not allow the use of confetti, streamers or "silly string" within the building, if this occurs the client will be liable in full for any damage caused and / or the cost of cleaning. Please note; table sprinkles which damage or discolour either our tables or the table linen may incur a cost for repair or replacement.

TEA-LIGHTS

Tea-lights are permitted during sit down functions only and must be extinguished prior to evening buffets taking place. All tea lights should be housed in suitable holders which shield the flame. No responsibility will be accepted by the company or any of its employees for any damage or injury caused by naked flames, all responsibility remains with the bride and groom/organiser.

BOOKING DETAILS

Please complete and sign this document and return to the **Ivy Hill Hotel**. A countersigned copy will be returned to you

Name:	Function Date:
Address:	Time of Arrival:
.....	(We allow a maximum of 1½ hours for reception drinks)
.....	No. of Guests:
Postcode:	Venue:
Tel: (Daytime)	Tel: (Evening)
E-mail 1	E-mail 2

DECLARATION:

I / We agree to the Terms and Conditions above

Client / wedding couple 1:

Signed:

Print Name:

Date:

Company / organisation:

(If applicable)

Client / wedding couple 2:

Signed:

Print Name:

Date:

Company / Organisation:

(If applicable)

TO BE COMPLETED BY VENUE MANAGEMENT

Counter Signature:

Name:

Date:

Position:

V14F

Ivy Hill Hotel

WRITTLE ROAD, MARGARETTING, CHELMSFORD, ESSEX CM4 0EH
Reservations & General Enquiries: (01277) 353040 Function & Conference Office: (01277) 355111 Fax: (01277) 355038
sales@ivyhillhotel.co.uk www.ivyhillhotel.co.uk